## Accessibility for Ontarians with Disabilities Act (AODA) Feedback Form

Date of Visit: Time of Visit:
Did we respond to your customer service needs? Yes No
If no, please explain.
Was our customer service provided to you in an accessible way?
Yes No
If no, please explain.
Optional – <i>Complete only if you would like to be contacted.</i> Name:
My preferred method of contact is:
Mail:
Phone: Email:
<ul> <li>Email: DL-Marketing@airdberlis.com</li> <li>Fax: 416.863.1515 to the Attention of Marketing</li> <li>Mail: Brookfield Place, 181 Bay Street, Suite 1800, Box 754, Toronto, ON M5J 2T9 Canada Attention: Marketing Department</li> </ul>